

3000 Old Alabama Rd
Ste 119-468
Johns Creek, GA 30022



(678) 208-3150

omegarepair.jc@gmail.com



Customer Details:

Handpiece Make & Model & Serial No	Problem description	Estimate required: Yes* / No
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1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

- Please ensure we have your name, address and e-mail information.
- Fill in handpiece details, problem description (if known)
- Select if you wish to receive an estimate prior to making repairs.
- Add any comments, information or requests that are important for us to know.

Sender Signature: _____

Date: _____

***We will email you with a written, no obligation estimate: Please provide your email information.**

Payment is due at completion of service work and prior to return shipment.

See our terms & conditions on backside.

www.omegarepair.net

Shipping Instructions:

- Please locate enclosed pre-paid USPS shipping label, service form and packing tape.
- Print and attach the label to the box with your handpiece(s).
- Please ensure we have your best email contact details.
- Then hand the package to your mail carrier or drop into a mail box.
- Please pack your handpieces carefully to avoid any shipping damage.

Repair Estimates:

Please mark "yes" if you wish to receive an estimate prior to completing any service work. We will contact you by email with a written estimate for your approval prior to making any repairs. Please do not hesitate to contact us at any time with any questions.

Free Shipping Terms and Information:

1. Shipping labels are valid for 7 days from the label's print date.
2. Tracking information shipment is available at www.usps.com once the postal service has received your parcel.
3. Priority mail takes 2-3 business days to reach our location. 1st class mail takes 2-5 business days.
4. *Omega Repair Inc or Omega Dental is NOT liable for damaged equipment or lost packages as result of using our free shipping offer.*
5. You can obtain additional services such as signature guaranty or shipping insurance at your local USPS service provider at an additional cost to you.

Payment for Service & Repairs:

1. Payment is due in full upon completion of work. Unpaid invoices are subject to equipment liquidation after 30 days from invoice date at our discretion. We do not offer payment terms.
2. Our payment processor is PayPal or Intuit for your convenient, secure online payment. For security reasons we do not have access, or store your credit card information.
3. You will receive an email with a payment link to your online invoice with charges, tax, etc.
4. Serviced equipment will be returned upon receiving your cleared payment.
5. You will receive tracking information to monitor return shipments. In most cases a signature is required at delivery.
6. Equipment returns shipped to you at no charge are covered by Free Shipment Terms above

Warranty:

1. Repairs carry a 6 month warranty from date of invoice covering parts and labor
2. Certain basic services such as "cleaning", "adjustments" or "lubrication", etc. are not covered by warranty
3. Consumables such as batteries, bulbs or o-rings are not covered by warranty
4. Warranty service is available to the original owner or entity that requested or paid for the original service work.
5. Equipment that requires service under warranty but is returned incomplete, accidentally damaged, tampered with or has not been properly maintained with may not qualify for warranty work at our discretion.
6. In cases where a cost effective or long lasting warranty repair is not possible we offer a prorated refund instead.

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